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Quality Policy

It is widespread knowledge at all company levels that the main purpose of Com.Int.El. srl is to ensure maximum Customer satisfaction by providing fast service and continuous and attentive assistance.

In order to pursue this aim, all the people within the company, from Management to Production, have been involved in the process of implementing a Quality Management System in compliance with UNI EN ISO 9001:2015: each role has been enhanced and empowered, each task has been included in a process and regulated, words have become written records and ideas have become shared goals.

For Com.Int.El. srl, achieving certification is not an arrival, but a starting point: Quality must be maintained and, indeed, continuously improved and therefore the System must be kept alive and active.

Management ensures that:

- Com.Int.El. srl's Quality Management System complies and conforms to UNI EN ISO 9001:2015;
- Com.Int.El. srl's commitment to improvement and Customer satisfaction is constant;
- every person in the Company is involved in the processes and achievement of the goals;
- the Policy of Quality is known at all company levels and disseminated through meetings, paper distribution and posting.

If necessary, the Policy of Quality can be revised so that it is always appropriate to the company's purposes and context.

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